



Real-Time Customer Feedback and Service Toolset with Smart QR Codes



Cost Effective



Easy to Install



Tracks Locations

#serializeassets #googlereviews #leadgeneration
#mapfeedback #crmintegration

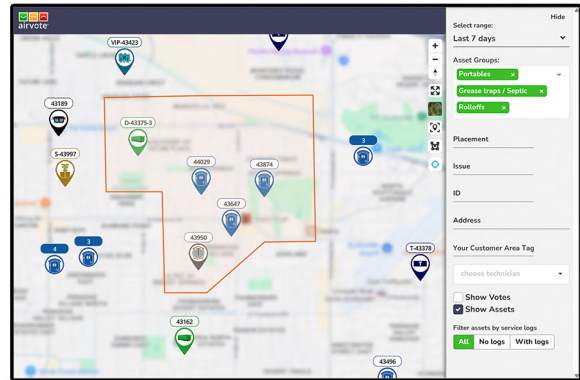


What We Do

Real-Time User Feedback



Service Logs and Asset Tracking



Service Records History



On-Site Service Requests



Driver Lead Program



Where We Do It

(the asset types where you can find us)

Porta Potties



Handwash Stations



Restroom Trailers



Rolloffs



Septic Tanks



Holding Tanks



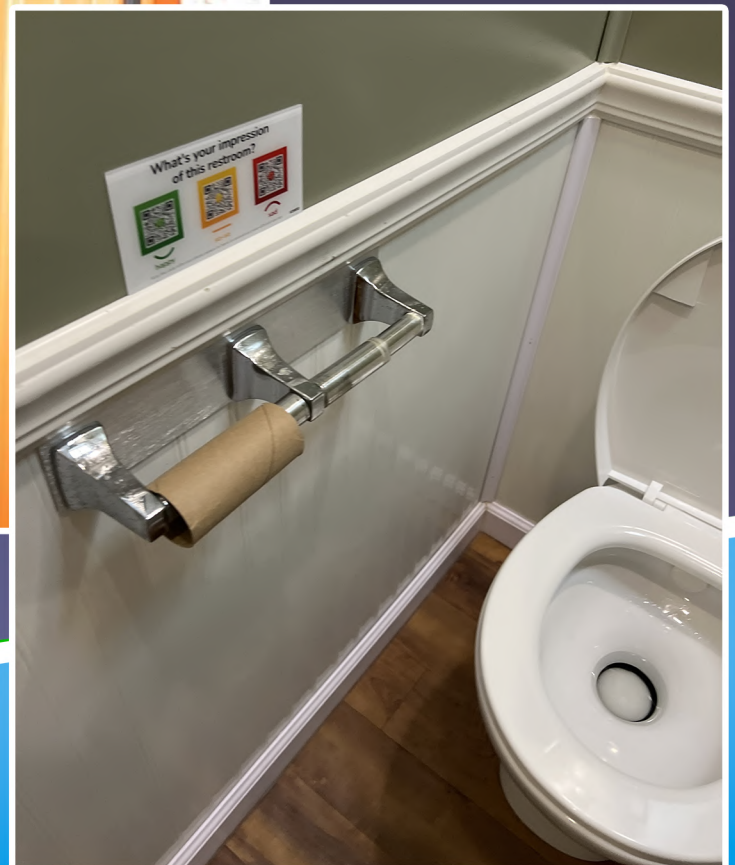
Grease Traps



...and more



User Feedback from Portable Restrooms and Luxury Trailers





How It Works

What's your impression of this restroom?

YOUR LOGO GOES HERE

Great Problem

Thank you for your review ★★★★★

Tell us directly (anonymous message)

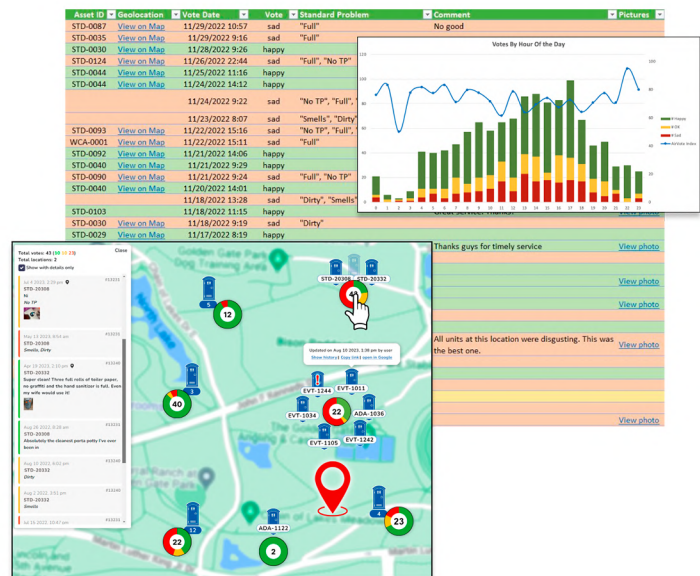
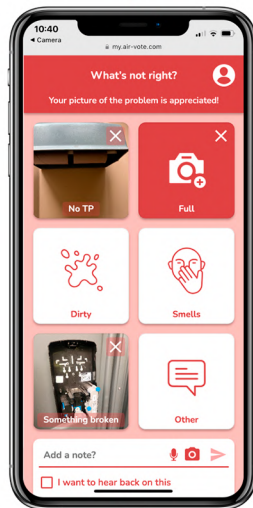
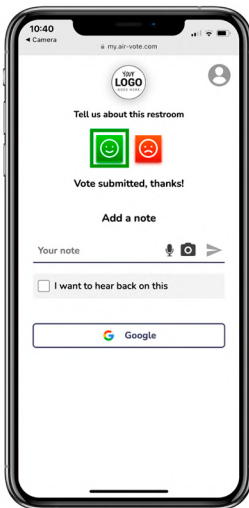
From: AirVote <info@air-vote.com>
Sent: Monday, February 22, 2025 9:50 AM
To: YourOffice <youroffice@youroffice.com>
Subject: AirVote: New votes received

02/22/2025 09:45
Tell us about this restroom
Placement/Asset: **STD-0017**
User geolocation (optional): [View on Google Maps](#)
Comment: **Needs cleaning and low on tp**
Answer: **No TP, Dirty**
User's prior votes: **0**

If integrated with your CRM/routing software

Asset Information

- Name: **Standard Portable Unit**
- Serial: **STD-0017**
- Asset Location: [View on Google Maps](#)
- Rental: <https://app.yourcrmsoftware/rental/6578>
- Site Address: **491 Creek Rd, Fall City, WA 17345**
- Last job: <https://app.yourcrmsoftware/jobs/17453>

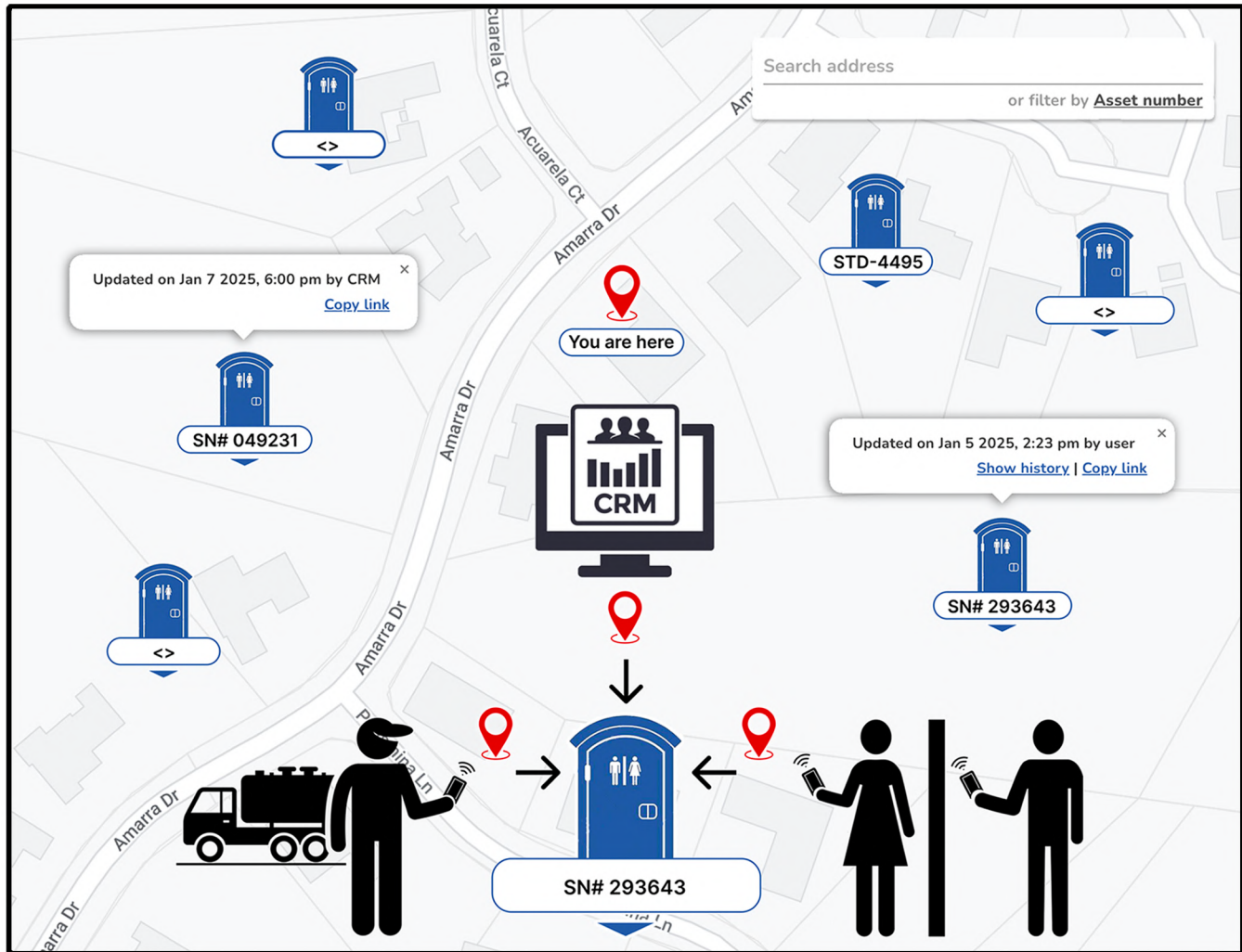


Benefits:

- Each response includes the unit's exact location
- Real-time, AI-powered alerts for quick action
- User feedback helps upsell units or services
- Happy customers are directed to post Google reviews
- See user feedback and units on a live map
- System can integrate with your routing or CRM software
- Unique QR codes help serialize your fleet



Know Where Your Units Are: Precise Location Tracking

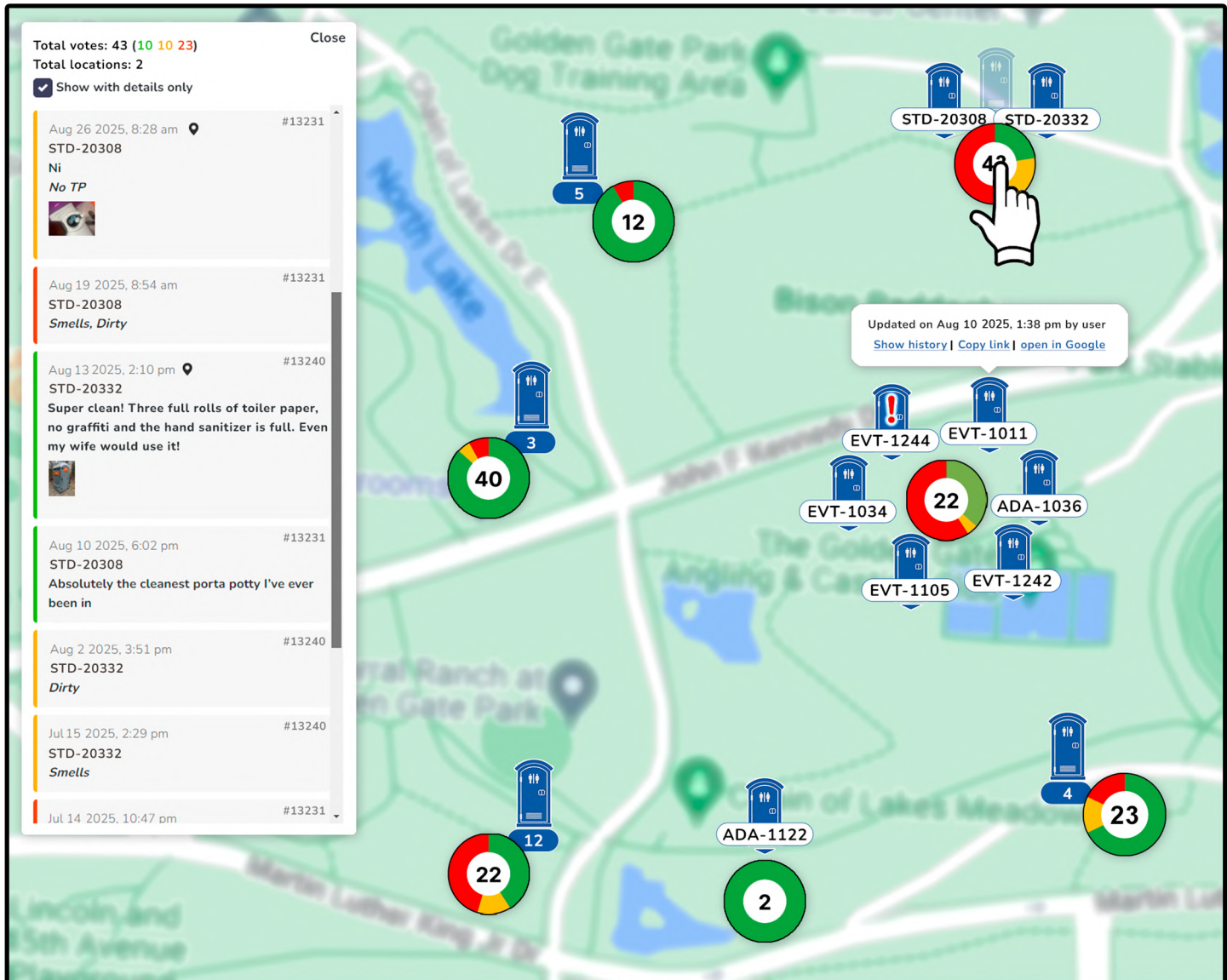


Benefits:

- Improve driver efficiency at the customer site with precise unit position: no need to look for individual units
- Easily recover lost units when users report their locations
- Reduce human errors by flagging GPS discrepancies between real-time location of user feedback and your unit's location in CRM



Customer Experience at a Glance: Highs & Lows



Benefits:

- Identify problem areas and match them to service routes
- Filter by issue type to pinpoint specific problem locations
- Detect facility overuse with real-time feedback
- Optimize event planning by highlighting high-usage areas
- Easily drill down into actual customer responses for deeper insights



Service Logs and History

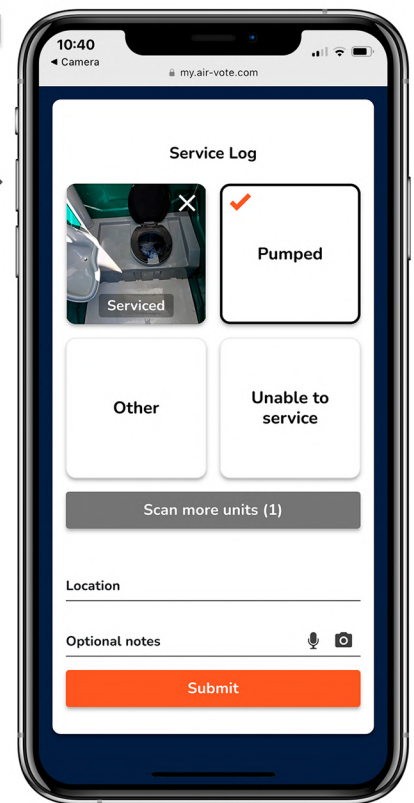
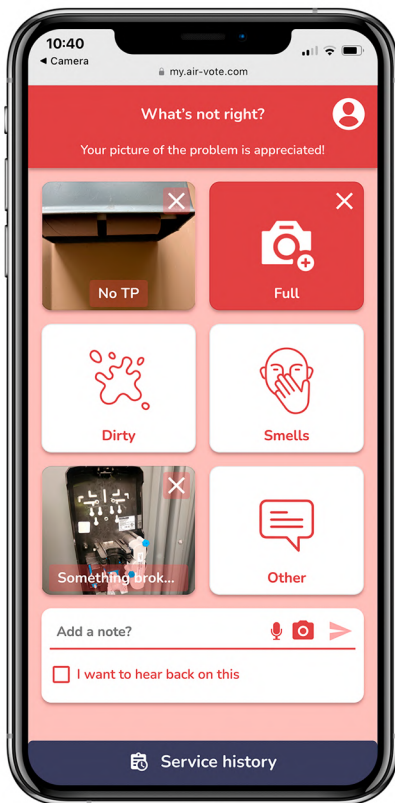
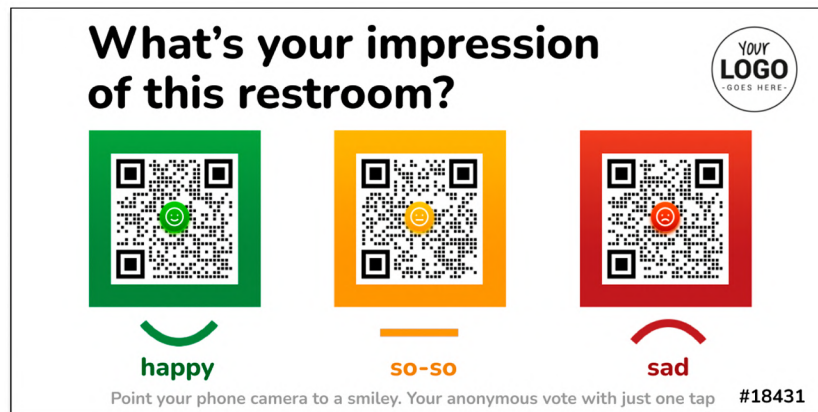


Use pin 1234 for test

air-vote.com



Service Tracking with the Same QR Codes

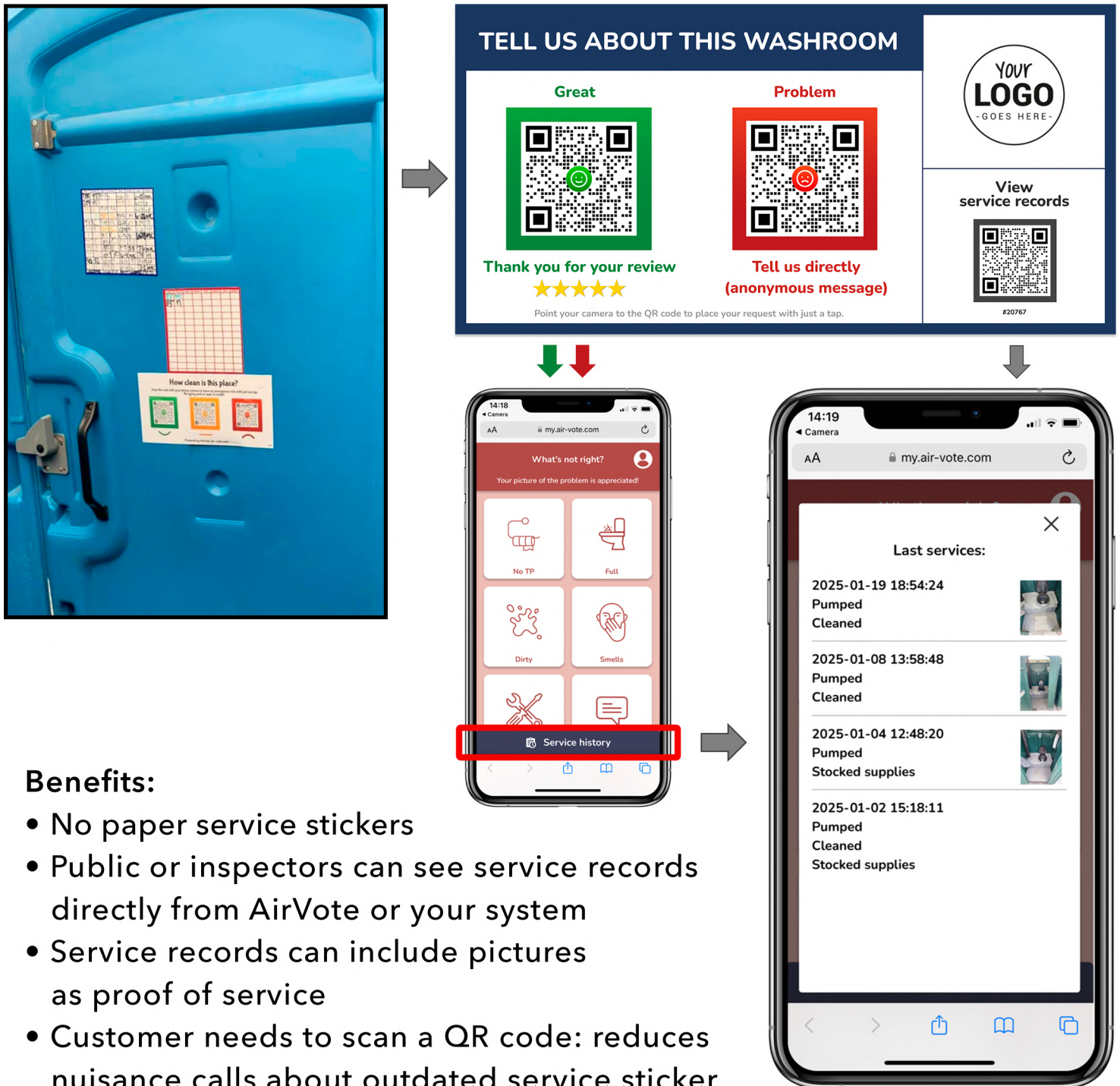


Benefits:

- Log service activities at exact locations
- Display service history to restroom users and QC inspections
- Integrate with your routing or CRM software
- Works with your existing asset tags



Digital Replacement of the Service Sticker



Benefits:

- No paper service stickers
- Public or inspectors can see service records directly from AirVote or your system
- Service records can include pictures as proof of service
- Customer needs to scan a QR code: reduces nuisance calls about outdated service sticker

- ! Ensures compliance with Ontario's Regulation 480/24 under OSHA (Washroom Facilities - Records of Cleaning) by providing instant access to service records via QR code



Display Examples - We Will Help You Design!

Tell us about this restroom #9999

Great Problem



Thank you for your review ★★★★★

Tell us directly (anonymous message)

POP UP3 VACUUM TOILET SYSTEM TRSS THIRD ROCK SANITATION SOLUTIONS

Enjoyed this toilet experience?
Tell us more and snap a selfie!
tag @trssusa and we will feature you on our page!



Here you go! It was ok I didn't enjoy it

Spotless shine ✨ or hazmat time 🧑‍🚒 ?



Thank you for your review ★★★★★ #9999

Tell us directly (anonymous message)

WSI GREASETRACKER



View service history Request service

Scan the QR code with your phone camera. Or call (515) 288-0924 #9999

Please rate this restroom



Customer Portal or Rent-a-Biff

Biff's

Portable Restrooms
Luxury Trailers
Portable Sinks
Barricades
Temp Fence

#9999

How clean is this Throne? THE THRONE REPORT



happy so-so sad

Point your phone camera to a smiley. Your anonymous vote with just one tap. #16397

What's your impression of this restroom?
¿Cuál ha sido su impresión de este baño?



happy so-so sad

Scan the code with your phone camera to leave an anonymous vote with just one tap. Escanee el código con la cámara de su teléfono para dejar un voto anónimo con un solo toque. #9999

Tell us about this restroom NO SELLERS A SEPTIC TANK SERVICE 843-623-2906

Snap it for a chance to win \$50!



It's Clean! It's OK! It's Bad!

#9999

REQUEST SERVICE ON THIS DUMPSTER



Pickup (Finished) Swap (Need another)

Point your camera to the QR code to place your request with just a tap.

BIN-DROP waste services

DUMPSTER RULES



#9999

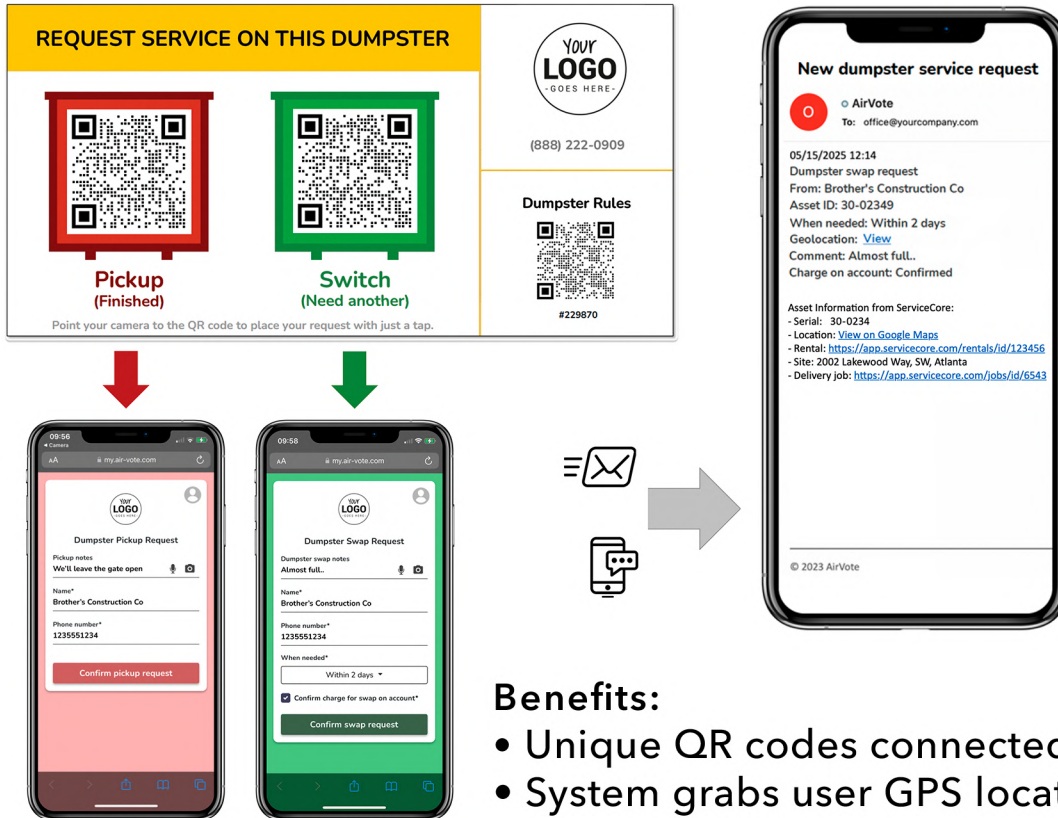


On-Site Dumpster Service Requests





How It Works



Benefits:

- Unique QR codes connected to dumpster serial #
- System grabs user GPS location
- Instant email/txt msg sent to the team
- Request can include comments, pictures, audio
- Requires the name and phone# to prevent misuse

Real Comments from Customers



"Please switch asap, if possible Monday morning, place in same location"



"Unit half full, other debris next to unit would fill it up"



"Put new dumpster at location of cones in front of space"



"Come early in the morning or you won't be able to pick it up"

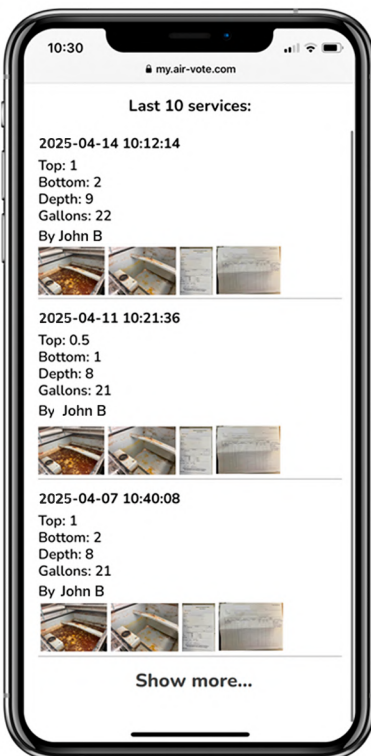


Grease Trap and Interceptor FOG Reports





How It Works



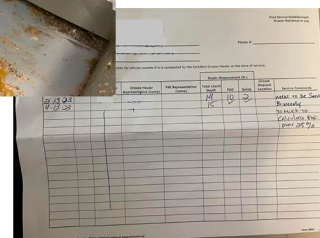
Before:



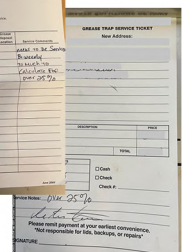
After:



Manifest:



Invoice:



Benefits:

- See service history on-site by inspector or customer
- Upload "before and after" pictures, FOG, manifests, and tech notes
- Email a report to EPA or local agency inspector
- Request an unscheduled service

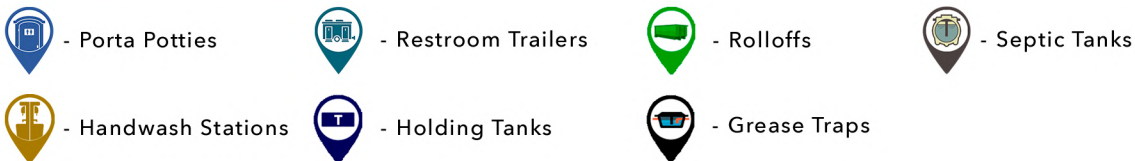
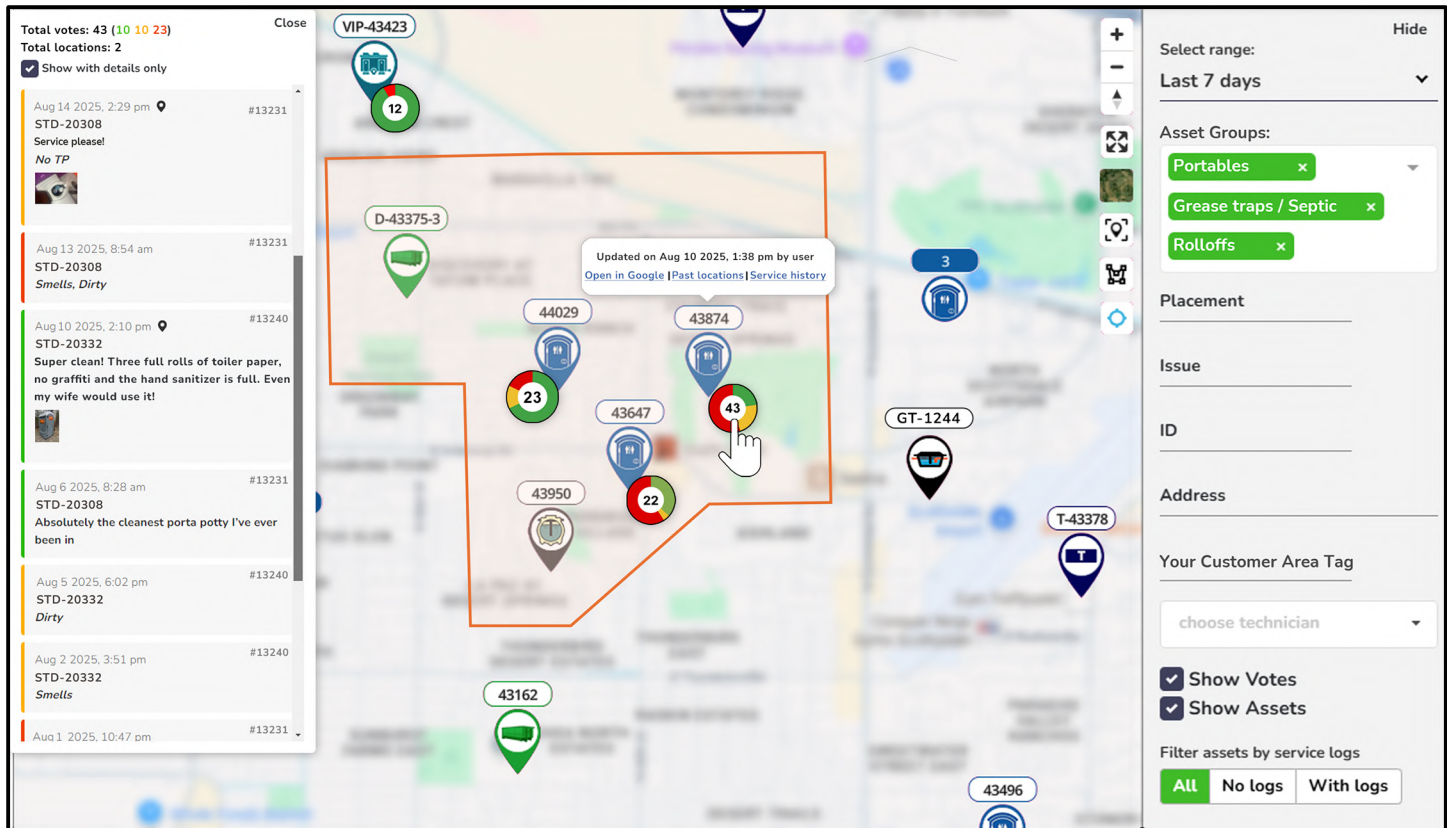


Putting It All Together On the Map





Your All-In-One Asset Map

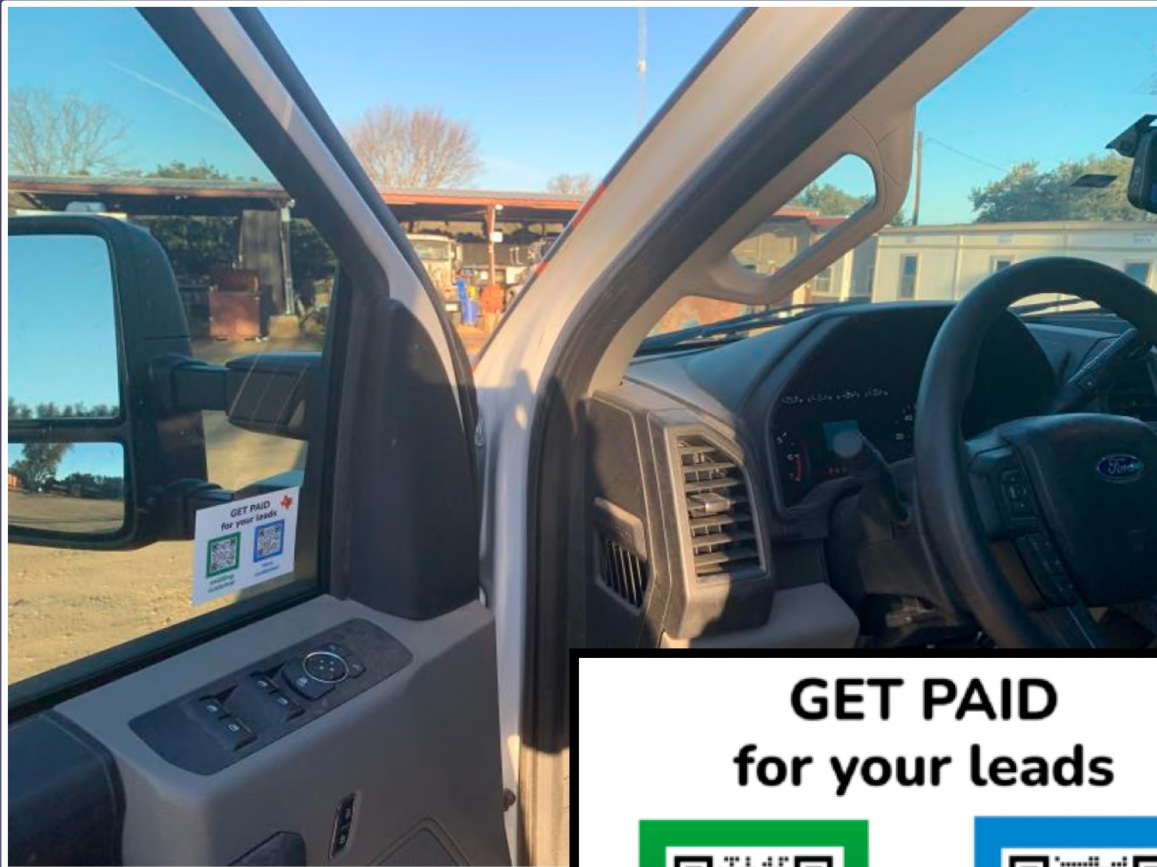


What it can do for you:

- Map shows both assets and feedback in one view
- Asset locations update in real time for tracking
- Each unit displays service history
- Service log switch lets you filter units with or without logs
- Technician filter answers questions like "Which units did Joe service today?" and helps drivers track their own progress
- Tagging option groups units by customer or service area
- Your customers can view their tagged units, service history, and optionally, user feedback



Lead Referrals by Your Drivers



**GET PAID
for your leads**



**existing
customer**



**new
customer**



How It Works



Benefits:

- Gives your drivers a comfortable way to refer leads without leaving the truck
- No typing needed: at a minimum just record a voice message
- Tracks bonus for successful leads
- Keeps your sales team accountable to the driver to follow through on the leads
- Can be integrated into your CRM software



Customizations and AI

[Customer Name]

Filter (asset ID, PO number):

Choose account ▼

4 assets total

Asset: #3839
PO number: 23525 ✓
Delivered: 04/23/2025
Last service: 05/02/2025
[Request service](#)

Lleva dos semanas sin limpiar 🔊 📷 ➡

☐ I want to hear back on this

↓ AI Assist ↓

Lleva dos semanas sin limpiar (AI Assist: It's been two weeks without cleaning.)



AI Assist

Benefits:

- Translates user comments into the local language
- Filters out irrelevant content making feedback useful and appropriate
- Tags alerts based on comments or images; you see only what matters
- Suggests Google review responses tailored to user comments

Alerts

You can receive notifications about votes via email or SMS

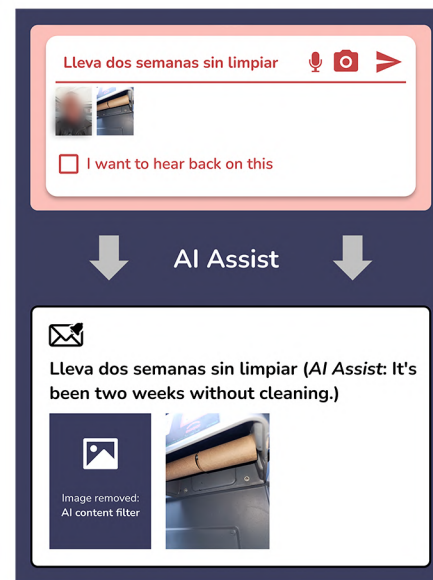
☐ Disable all notifications

Alert frequency settings ▾

☒ With details only (AI assist)
Alert me if any of these apply

Select all

☒ TP/Supplies ⓘ	☒ Water leaking ⓘ
☒ Full ⓘ	☒ Toilet tipped over ⓘ
☐ Dirty	☒ Clogged ⓘ
☒ Something broken ⓘ	☐ Foul odor ⓘ
☒ Graffiti ⓘ	☐ Other



Custom development

Benefits:

- Integrate with your CRM, ERP, or routing system
- Tailor solutions to match your business processes, like full-service tracking of your roll-off dumpster fleet
- Enable key customers to monitor their rentals
- Creative custom QR code designs
- And more... tell us what you need; we'll make it happen





Where Can You Find AirVote QR Codes?





@airvoteus



@airvote



team@air-vote.com



425-314-3334

Members of:



**National Waste
& Recycling Association®**



air-vote.com

