



Real-Time Customer Feedback and Service Toolset with Smart QR Codes



Cost Effective



Easy to Install



Tracks Locations

#serializeassets #googlereviews #leadgeneration
#mapfeedback #crmintegration



User Feedback from Portable Restrooms and Luxury Trailers





How it works

How clean is this restroom?

What's your impression of this restroom?

Point your phone camera to a smiley. Your anonymous vote with just one tap #18431

From: AirVote <info@air-vote.com>
 Sent: Monday, March 7, 2022 9:50 AM
 To: YourOffice <youroffice@youroffice.com>
 Subject: AirVote: New votes received

03/07/2022 15:44
 How clean is this restroom?
 Placement/Asset: STD-0017
 User geolocation (optional): [View on Google map](#)
 Comment: Needs cleaning and low on tp
 Answer: No TP, Dirty
 User's prior votes: 0

If integrated with your CRM/routing software
 Asset Information
 - Name: Standard Portable Unit
 - Serial: STD-0017
 - Asset Location: [View on Google Maps](#)
 - Rental: <https://app.yourcrmssoftware.com/rental/6578>
 - Site Address: 491 Creek Rd, Fall City, WA 17345
 - Last job: <https://app.yourcrmssoftware.com/jobs/17453>



Asset ID	Geolocation	Vote Date	Vote	Standard Problem	Comment	Pictures
STD-0087	View on Map	11/29/2022 10:57	sad	"Full"	No good	
STD-0035	View on Map	11/29/2022 9:36	sad	"Full"		View photo
STD-0030	View on Map	11/28/2022 9:36	happy			View photo
STD-0124	View on Map	11/26/2022 22:44	sad	"Full", "No TP"	Needs service	
STD-0044	View on Map	11/25/2022 11:16	happy			
STD-0044	View on Map	11/24/2022 14:32	happy			
STD-		11/24/2022 9:22	sad	"No TP", "Full", "Dirty", "Smells"	this unit gets so dirty so fast, needs to be cleaned every couple of days, not once a week.	View photo
STD-		11/23/2022 8:07	sad	"Smells", "Dirty", "Full", "No TP"	No one was here yesterday.	View photo
STD-0093	View on Map	11/23/2022 15:16	sad	"No TP", "Full", "Dirty", "Smells"		View photo
WCA-0001	View on Map	11/23/2022 15:11	sad	"Full"		
STD-0092	View on Map	11/21/2022 14:06	happy			View photo
STD-0040	View on Map	11/21/2022 9:29	happy			
STD-0090	View on Map	11/21/2022 9:24	sad	"Full", "No TP"		
STD-				"Dirty", "Smells", "No TP", "Full"	Great service. Thanks!	View photo
STD-				"Dirty"		View photo
STD-				"No TP"	Thanks guys for timely service	View photo
STD-				"Full", "No TP"		View photo
STD-				"Full", "Sm"		View photo
STD-				"No TP", "Sm"		View photo
STD-				"No TP", "Sm"		View photo
STD-				"Smells", "Full"		View photo

Benefits:

- Each response points to exact location
- Configurable real-time alerts instantly flag issues
- User feedback helps upsell units or services
- View restroom user feedback on a live map
- Integrate with your routing or CRM software (ServiceCore, CRO, HelloTracks, Hubspot)
- Serialize your fleet with AirVote



Where are Your Units - Location Tracking

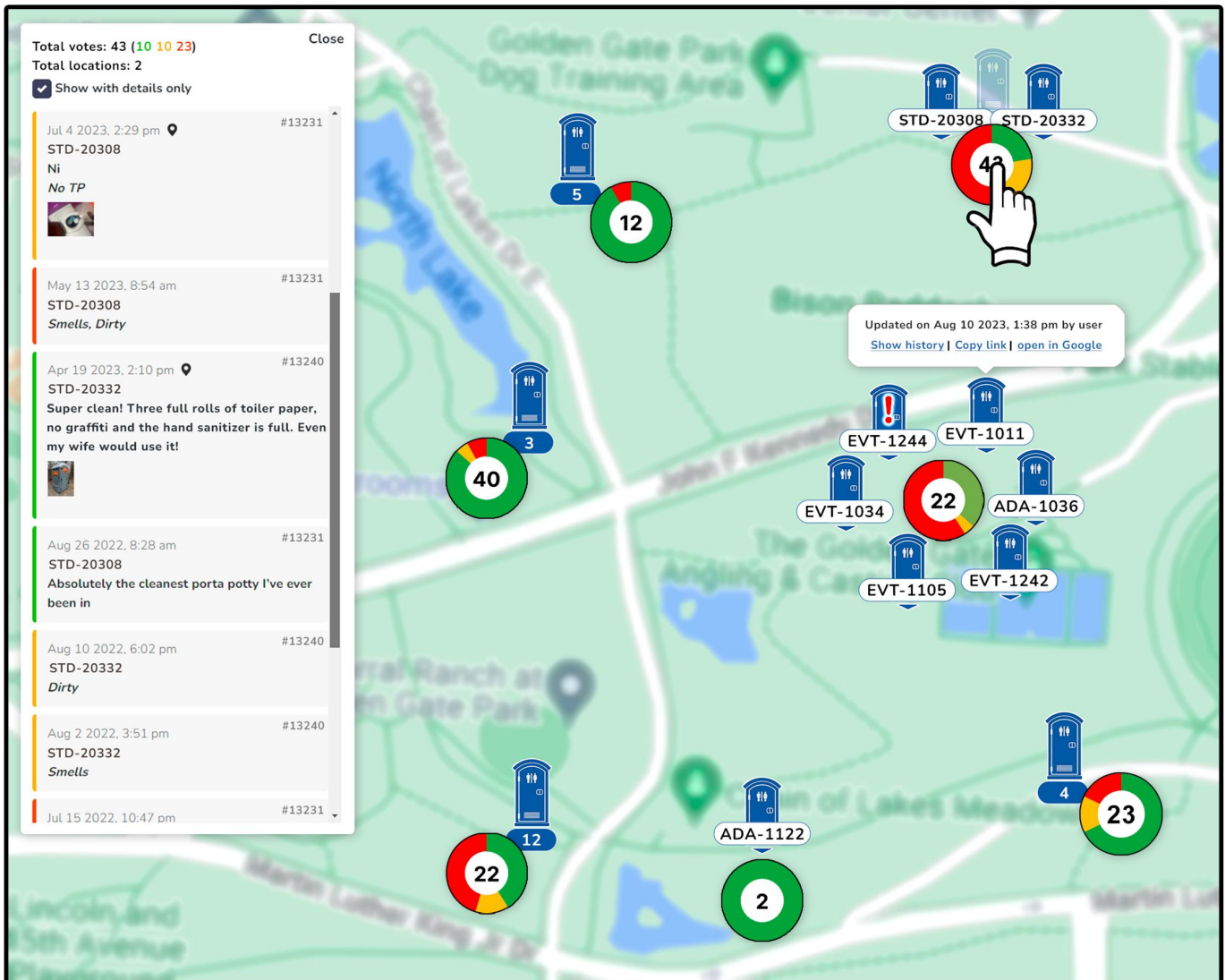


Benefits:

- Increase driver efficiency by showing actual geolocation of every unit throughout the worksite
- Recover lost toilets when they get "discovered" by the users who responded and shared their geolocation
- Correct human errors in your CRM or service software by flagging units where GPS from the user is different from the unit's GPS listed in your software



Your Highs and Lows of Customer Satisfaction



Benefits:

- Shows your problem areas that you can match to the routes
- Filter by problem type to show areas with a specific problem
- Shows areas with possible facilities overuse
- Great for events: shows your high usage areas
- The easiest way to drill-down to the actual responses



Service Logs and History

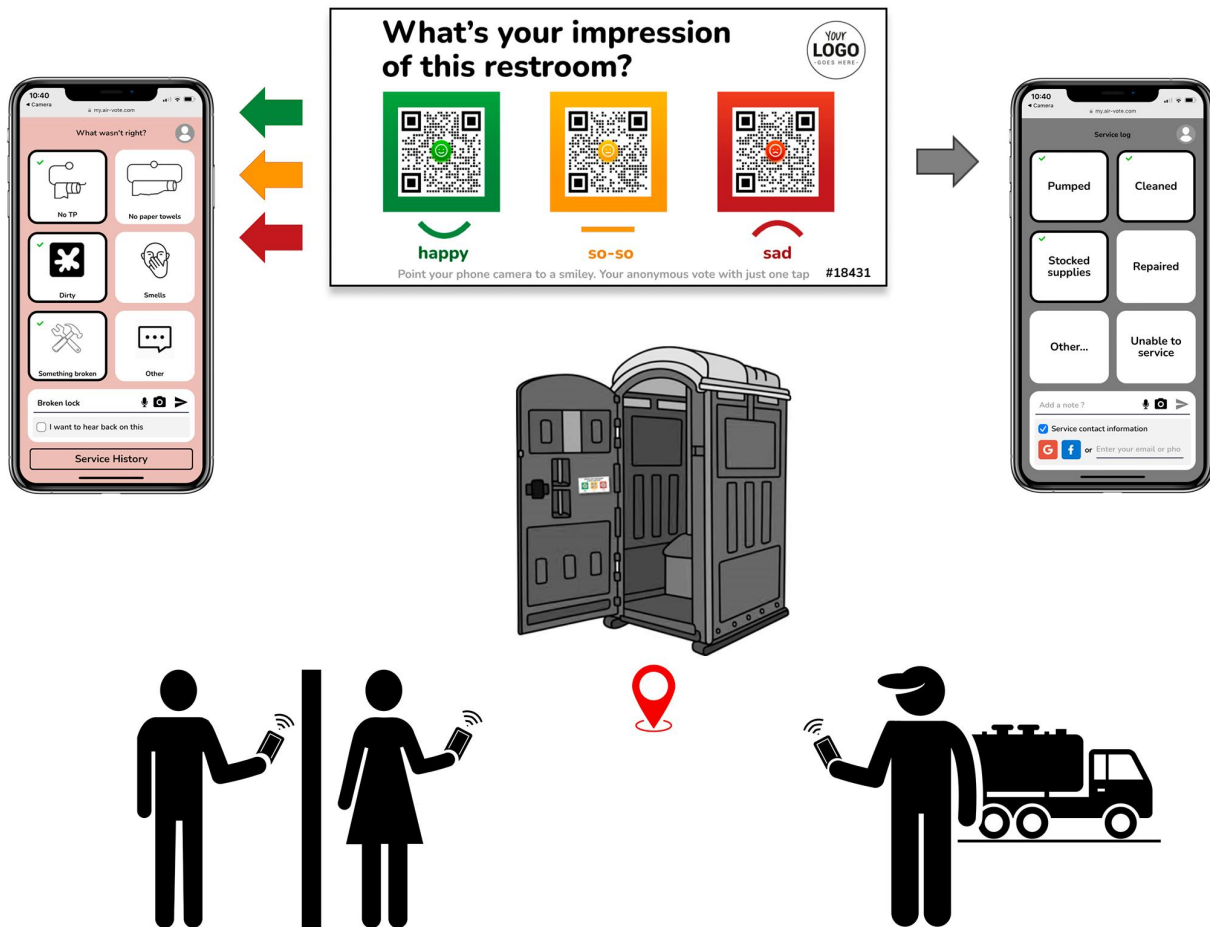


Use pin 1234 for test

air-vote.com



Service tracking with the same QR codes

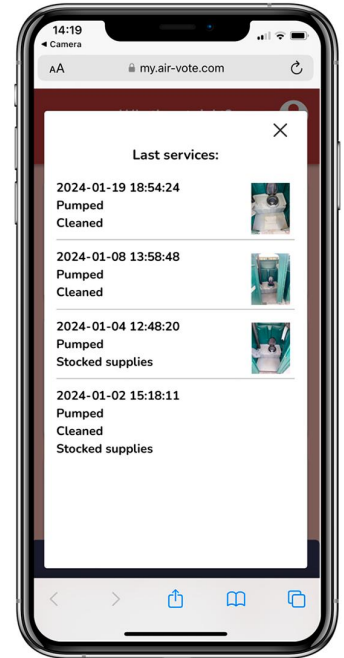
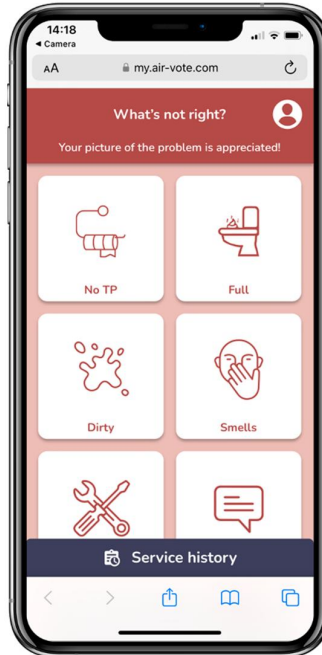


Benefits:

- Log service activities at exact locations
- Display service history to restroom users
- Integrate with your routing or CRM software



Digital replacement of the service sticker



Benefits:

- One less thing for your drivers to remember checking off while cleaning
- Customers see the service history directly from your system of record
- Keeps the accurate service history for compliance
- Service history can include pictures as a proof of service
- Customers need to take an action (QR code scan) to view the history - eliminates nuisance complaints of outdated service sticker



Design Examples - We Will Help You Design!

Tell us about this restroom #9999

Great Problem





Thank you for your review ★★★★★ Tell us directly (anonymous message)

POP UP 3 VACUUM TOILET SYSTEM **TRSS THIRD ROCK SANITATION SOLUTIONS**

Enjoyed this toilet experience?
Tell us more and snap a selfie!
 tag @trssusa and we will feature you on our page!





Here you go! **It was ok** **I didn't enjoy it**

What's your impression of this restroom?







happy **so-so** **sad**

Scan the code with your phone camera to leave an anonymous vote with just one tap #9999

WSI GREASETRACKER





View service history **Request service**


Scan the QR code with your phone camera. Or call (515) 288-0924 #9999

REQUEST SERVICE ON THIS DUMPSTER

Pickup/Finished



Switch/Need Another



Point your camera to the QR code. Place your request with just a tap! #9999

How clean is this Throne? 





happy **so-so** **sad**

Point your phone camera to a smiley. Your anonymous vote with just one tap. #16397

What's your impression of this restroom?
 ¿Cuál ha sido su impresión de este baño?





happy **so-so** **sad**

Scan the code with your phone camera to leave an anonymous vote with just one tap. Escanee el código con la cámara de su teléfono para dejar un voto anónimo con un solo toque #9999

Tell us about this restroom 



Snap it  for a chance to win \$50!






It's Clean! **It's OK!** **It's Bad!** #9999


REQUEST SERVICE ON THIS DUMPSTER

Pickup (Finished) **Swap (Need another)**

Point your camera to the QR code to place your request with just a tap. #9999

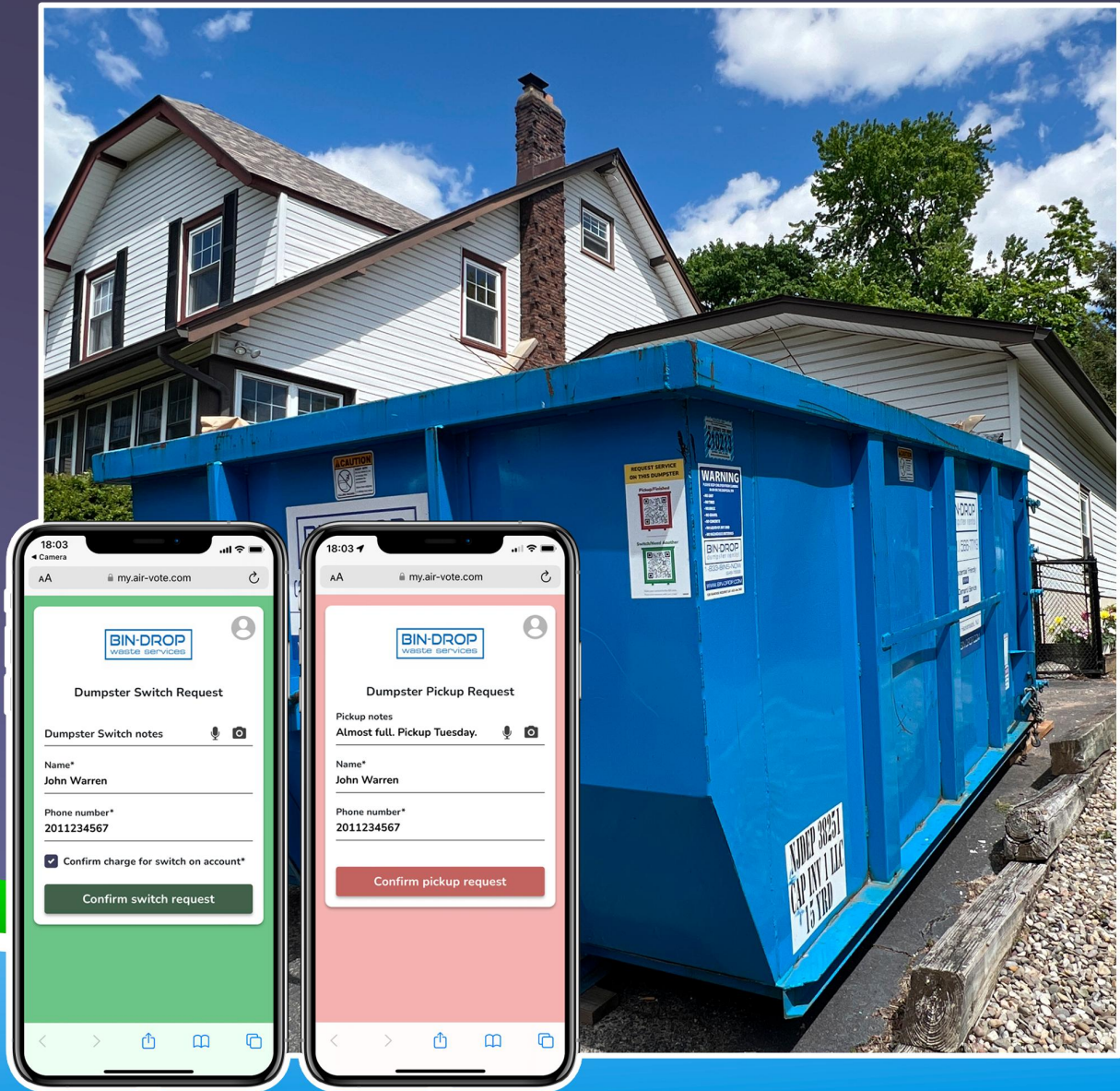
 **DUMPSTER RULES**



#9999

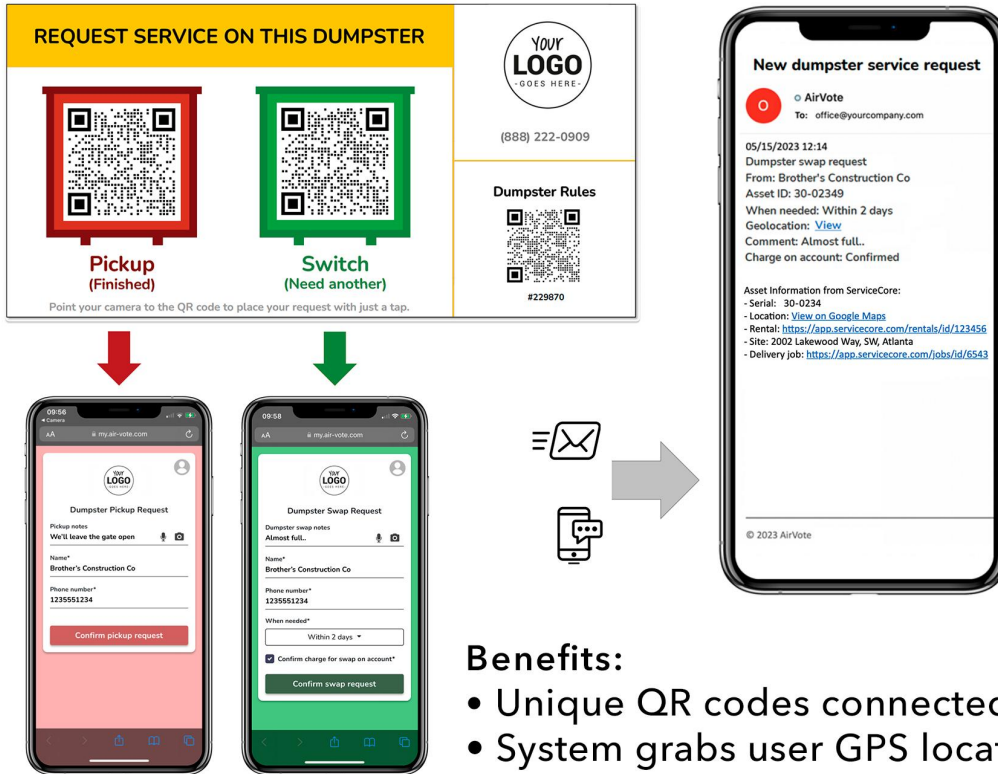


On-Site Dumpster Service Requests





How It Works



Benefits:

- Unique QR codes connected to dumpster serial #
- System grabs user GPS location
- Instant email/txt msg sent to the team
- Request can include comments, pictures, audio
- Requires the name and phone# to prevent mis-use

Real Comments from Customers



"Please switch asap, if possible Monday morning, place in same location"



"Unit half full, other debris next to unit would fill it up"



"Put new dumpster at location of cones in front of space"



"Come early in the morning or you won't be able to pick it up"

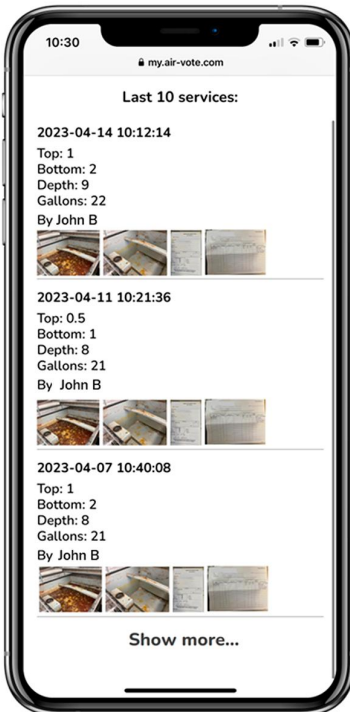


Grease Trap and Interceptor FOG Reports





How It Works



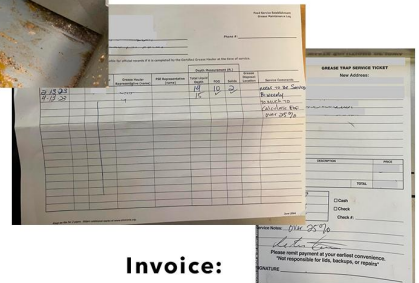
Before:



After:



Manifest:



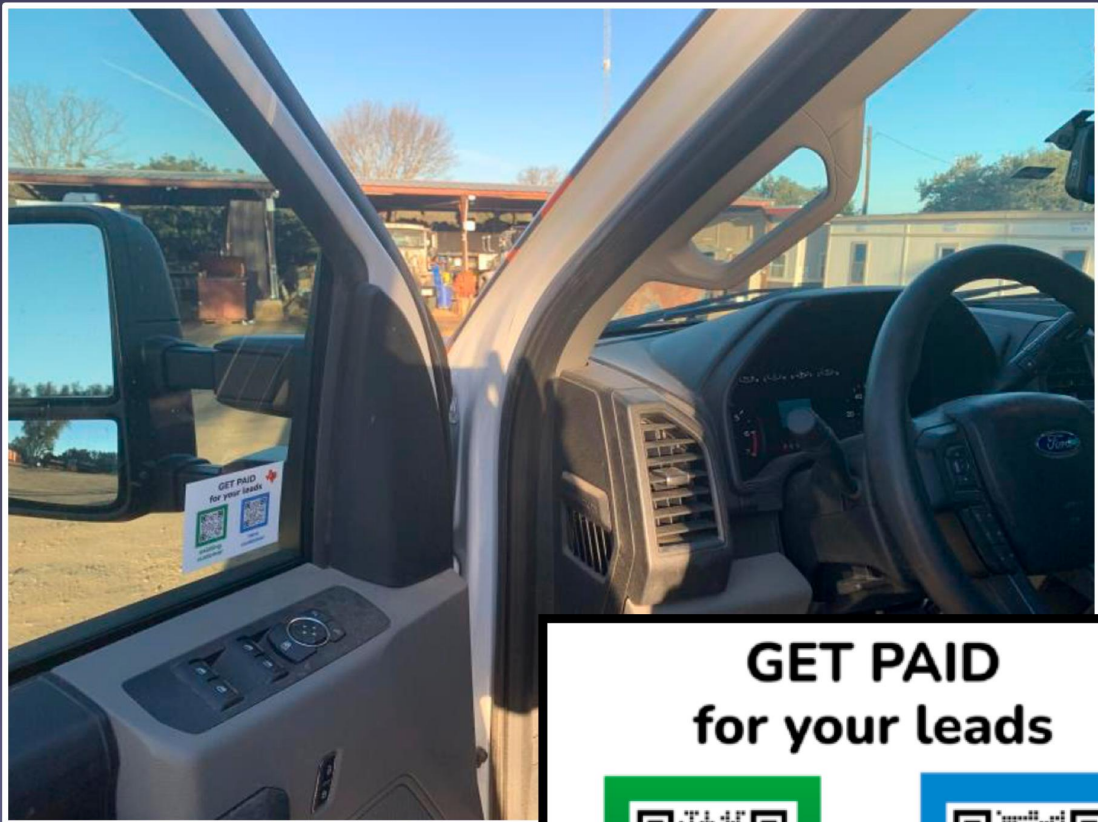
Invoice:

Benefits:

- See service history on-site by inspector or customer
- Upload "before and after" pictures, FOG, manifests, and tech notes
- Email a report to EPA or local agency inspector
- Request an unscheduled service



Lead Referrals by Your Drivers



**GET PAID
for your leads**



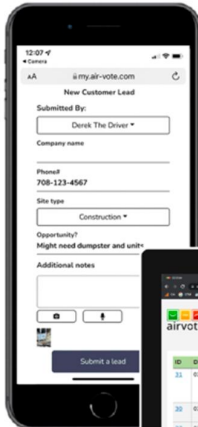
**existing
customer**



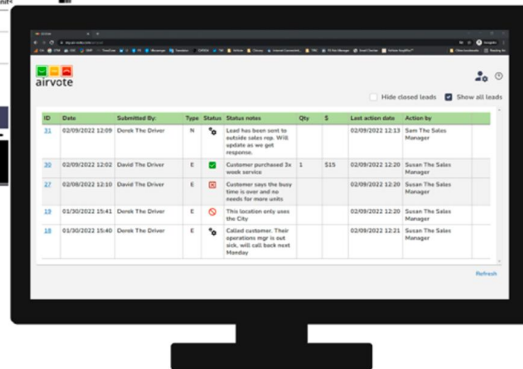
**new
customer**



How It Works



INSIDE SALES



Benefits:

- Gives your drivers a comfortable way to refer leads without leaving the truck
- No typing needed: at a minimum just record a voice message
- Tracks bonus for successful leads
- Keeps your sales team accountable to the driver to follow through on the leads
- Can be integrated into your CRM software



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